

KARLO DOROC

An enthusiastic student with a thirst for learning and an analytical mindset. Conducting research in human decision-making at the intersection of behavioural economics, computer science and neuroscience.

EXPERIENCE

University of Melbourne

Jul 19 - Present

PhD Candidate & Tutor

- Doctoral Program in Decision, Risk and Financial Sciences
- Head tutor for Foundation of FinTech

PwC

Mar 18 - Jul 19

Associate Consultant

- Creating business rules, coordinating multiple teams and preparing client correspondence and deliverables
- Managing project financials and resourcing
- Assessing the design effectiveness of risk controls
- Worked on large-scale data remediation and migration

University of Melbourne

Mar 17-Nov 17

Head Tutor (Introductory Personal Finance)

- Facilitating engaging tutorials and rated by students as a 4.5/5 (average tutor rating was 4.1/5)
- Coordinating a team of tutors and rigorously marking both exams & assignments

Link Group

Feb 14-Apr 16

Contact Centre Coach

- Coaching 4-17 team members to improve KPIs
- Developing and implementing key process improvements which saved up to \$500k p.a.
- Leading people and managing change. Attrition under my supervision was 75% below firm average
- Performing QA, delivering feedback and training
- Taking escalated calls and resolving complaints

Link Group

Jan 12-Feb 14

Customer Service Officer/Specialist

- Delivering high quality service via phone and email for four different superannuation funds
- Providing general financial advice on investments, insurance and retirement options



CONTACT

 0481 158 711

 krdoroc@gmail.com

 [linkedin.com/in/krdoroc](https://www.linkedin.com/in/krdoroc)

EDUCATION

University of Melbourne 2017
B.Com (Hons) in Finance

- Completed a thesis with the BMMLab studying the relationship between complexity in human and algorithmic decision-making
- Kinsman Studentship for best thesis in Finance (grade: 90)
- Presented thesis at Society of Experimental Finance's 2018 Asia-Pacific conference
- 2015 Dean's Honours List recipient (top 3%)
- First Class Honours average in five disciplines (84.2 overall)

SKILLSET

- Effective problem solver, quick learner and critical thinker
- Excellent verbal and written communication skills
- Confident public speaker
- Calm, composed and mature

OTHER INTERESTS

- Author of a fictional novella
- Music journalist at HeavyBlog